

Carnival at The Hox Shepherd's Bush Instagram Competition (UK only)
TERMS AND CONDITIONS ("TERMS")

ENTRY OPEN ONLY TO LEGAL RESIDENTS OF THE UNITED KINGDOM (EXCEPT THOSE RESIDENTS LIVING IN NORTHERN IRELAND AND THE CHANNEL ISLANDS) WHO ARE AGED EIGHTEEN (18) YEARS OR OLDER AT THE TIME OF ENTRY.

THESE TERMS ARE A LEGALLY BINDING AGREEMENT BY AND BETWEEN YOU AND SPONSOR (DEFINED BELOW) THAT GOVERN ENTRY INTO THE PROMOTION. BY PARTICIPATING IN THE PROMOTION, YOU AGREE TO ABIDE BY THESE TERMS. FAILURE TO COMPLY WITH THESE TERMS WILL VOID YOUR ENTRY. PARTICIPATION IN THE PROMOTION IMPLIES AUTOMATIC ACCEPTANCE BY THE PARTICIPANT (DEFINED BELOW) OF THESE TERMS.

ENTRY VIA INSTAGRAM ONLY AND AN INTERNET CONNECTION ARE REQUIRED. THIS PROMOTION IS IN NO WAY SPONSORED, ENDORSED OR ADMINISTERED BY INSTAGRAM, AND BY ENTERING YOU AGREE TO RELEASE INSTAGRAM OF ALL LIABILITY.

The Promotion

1. The "Carnival at The Hox Shepherd's Bush Instagram Competition" consists of the opportunity to win one (1) Prize (as defined below) (the "**Promotion**") to be awarded from **20 July 2026 to 3 August 2026** ("**Promotion Period**"). No entries into the Promotion will be accepted prior to the commencement of or after the conclusion of the Promotion Period.
2. The Promotion is sponsored and run by Ennismore International Management Limited (company no. 08102206), whose registered office is at 20 Old Bailey, Third Floor, London, United Kingdom EC4M 7AN ("**Sponsor**"). Sponsor is the official timekeeper for the Promotion.
3. From time to time, we may use third parties to market or promote the Promotion on our behalf. Our use of third-party promoters does not affect the applicability of these Terms.
4. By submitting an Entry (as defined below), you acknowledge that these Terms will apply, and you agree to be bound by these Terms and Sponsor's decisions, which are final and binding in all matters related to the Promotion. Winning a Prize is contingent upon fulfilling all requirements set forth herein.
5. The Promotion is a competition based on the Terms herein.

Eligibility

6. The Promotion is open only to individuals that (a) are legal residents of the United Kingdom; (b) are aged eighteen (18) years or older at the time of entry; (c) have an Instagram account

("Account") and comply with and accept Instagram's Terms of Service and Privacy Policy; and (d) have agreed to and fully abide with these Terms (each eligible individual participating in a Promotion is hereinafter referred to as a "**participant**"). All other individuals are not eligible to participate in the Promotion or win a Prize.

7. If you don't already have an Instagram Account, you must create and register an Instagram Account (creating an Account is free) and sign into your Account to participate in the Promotion. By submitting your information and creating an Account, you will be required to agree to the Instagram terms of service and privacy notice. If you do not agree to Instagram's terms of service and privacy notice, you cannot create an Account.
8. Sponsor and the Released Parties (defined below) are not responsible for any changes or unavailability of the Instagram service that may interfere with the Promotion (including any limitations, any restrictions, or any conditions on Sponsor's ability to use Instagram for the Promotion as set forth herein that are not acceptable to Sponsor) or ability of participant to timely enter, receive notices or communicate with Sponsor via Instagram, in which case Sponsor, in its sole discretion, may terminate or modify the Promotion, to the fullest extent permitted under law.
9. By entering the Promotion, you confirm that you are eligible to do so and eligible to claim any Prize you may win. We may require you to provide proof that you are eligible to enter the Promotion.
10. Employees of Sponsor and any of Sponsor's affiliates, their close relatives and anyone otherwise connected with the organisation of the Promotion are excluded from entering the Promotion and are not eligible to win.

How to Enter

11. To enter the Promotion, eligible participants must complete the following steps during the Promotion Period (completion of all steps constitutes an "**Entry**"):
 - **Step 1:** using your personal Instagram Account, follow the @thehoxtonhotel, @chets_ldn + @greensleevesrecords Instagram accounts;
 - **Step 2:** using your personal Instagram Account, like the promotional reel related to "Carnival at The Hoxton Shepherd's Bush" posted by @thehoxtonhotel on or around 20 July 2026 (the "**Reel**"); and
 - **Step 3:** using your personal Instagram Account, comment on the Reel, tagging at least one (1) friend's Instagram Account and tell us your best insider tip in the comments. Each qualifying comment shall constitute a separate Entry, and multiple entries are permitted.

For the avoidance of doubt, sharing the Reel to your Instagram story and/or saving the Reel is encouraged but is not mandatory and shall not constitute an Entry or be required for eligibility.

12. Entries made outside of the Promotion Period will not be entered into the Promotion.
13. We do not accept any responsibility for entries that we do not receive for reasons beyond our control.
14. We reserve the right in our absolute discretion to disqualify entries which we consider do not comply with these Terms or where your conduct is contrary to the spirit or intention of the Promotion. Without impacting our general right, we will not accept any entries that are:
 - a. automatically generated by a computer;
 - b. completed by third parties or in bulk; or
 - c. incomplete.
15. For the avoidance of doubt, entries generated by artificial intelligence, script, macro, or other automated means are void. Sponsor expressly reserves the right to disqualify any entries that it believes in good faith are generated by such means.
16. Sponsor, in its sole discretion, may accept a mistyped Entry. Normal Internet access and usage charges imposed by your online service and/or phone service will apply. If you opt to receive Sponsor's posts, comments, or direct messages via your wireless mobile device (which may only be available via participating wireless carriers), standard text messaging rates, airtime and carrier charges will apply for each text message sent or received from your handset according to the terms and conditions of your service agreement with your wireless carrier.
17. Multiple participants are not permitted to share the same Account. In the event of a dispute as to any Entry, the authorized account holder of the Account will be deemed to be the participant. The "authorized account holder" is the natural person who is assigned to the Account. The potential winner may be required to show proof of being the authorized account holder. If the identity of the person submitting an Entry cannot be resolved to Sponsor's satisfaction, the affected Entry may be deemed ineligible. Entries by any method other than set forth above are void. Late, illegible, incomplete, defaced, or corrupt entries will not be accepted. No responsibility can be accepted for lost entries, entries not submitted or not received due to an error by participant. Entries must not be sent through agencies or third parties.
18. The Entry must not include any content that: (a) is sexually explicit or suggestive, violent or derogatory of any ethnic, racial, gender, religious, professional or age group, profane or pornographic, or describes any materially dangerous activity; (b) promotes illegal drugs or firearms (or the use of any of the foregoing), or any activities that may appear unsafe or dangerous, or any particular political agenda or message; (c) is obscene, lewd, inappropriate, or offensive, or endorses any form of hate or hate group; (d) defames, misrepresents or contains disparaging remarks about Sponsor or its services, products, or other people, products or companies; (e) contains trademarks or logos owned by others (except trademarks and logos owned by Sponsor), or advertises or promotes any brand or product of any kind (other than those owned by Sponsor); (f) otherwise infringes any third party's intellectual property or privacy rights,

or contains any personal identification, such as license plate numbers, e-mail addresses or street addresses; (g) contains copyrighted materials owned by others; and/or (h) depicts any violation of law, and cannot itself be in violation of any law.

19. Sponsor's determination as to whether any Entry potentially violates the rights of any third party is final. In Sponsor's sole discretion, any Entry that does not include all required information and does not adhere to the foregoing and following requirements, or is otherwise objectionable, in whole or in part, will be considered void. No participant will be eligible to receive a Prize unless Sponsor determines, in its sole and absolute discretion, that such participant and their Entry have been or can be sufficiently cleared for legal purposes. Sponsor may blur or black out the infringing or inappropriate material, in its sole discretion, for consideration to be featured on Sponsor's website, social media page(s) or other Sponsor-selected sites and social media accounts. Participants and winners acknowledge and agree that Sponsor and its agents and designees have the right to edit, adapt, modify, reproduce, promote, and otherwise use entries in any way they see fit.
20. For purposes of the Promotion, only entries that are recorded through Instagram's servers will be considered. Other proof of submitting an Entry (such as a printed or copied screenshot or message) does not constitute proof of actual receipt of the Entry for purposes of this Promotion.

The Prize

21. There is one (1) Prize available to be won in the Promotion during the Promotion Period (**the "Prize"**). The Prize shall consist of: (a) one (1) night stay at The Hoxton, Shepherd's Bush, London, for up to two (2) adults sharing one (1) room (subject to availability and blackout dates as determined by Sponsor); and (b) one hundred pounds (£100) food and beverage credit to be spent on site at Chet's London during the stay. Any food and beverage expenditure in excess of £100 shall be borne by the winner. (5) Five Greensleeves vinyl LPs. (a) one Greensleeves 100 covers book. (a) one Lovers FC shirt.
22. The total approximate retail value of the Prize is £555.
23. No cash or other alternatives will be offered (except as expressly authorised herein or by Sponsor).
24. The Prize does not include any travel costs or other expenses. Any expenses incurred by the winner (or their companion/guest) in making use of the Prize, must be borne by that winner.
25. Awarding of each Prize is subject to verification of eligibility and compliance with these Terms.
26. For the avoidance of doubt, the Prize and the redemption thereof are subject to terms and conditions specified by Sponsor, including availability and applicable blackout dates. The Prize is awarded "as is" with no warranty or guarantee, either express or implied. The Prize cannot be transferred, substituted, or redeemed for cash, or used in conjunction with any other competition

or offer. Sponsor reserves the right, in its sole discretion, to substitute and/or modify the Prize with a prize of comparable or greater retail value.

- 27. All taxes on the Prize and all costs and expenses related to acceptance and use of the Prize not specified in these Terms as being provided are not included as part of the Prize and are the sole responsibility of the Prize winner.
- 28. The Prize cannot be transferred or be traded off against an equivalent amount of money, and no monetary compensation will be provided.
- 29. The Prize is awarded at the total discretion of Sponsor or of its affiliate companies, and no Prize will be awarded if a participant has committed, or benefited from, irregular actions for this purpose.
- 30. The awarding of the Prize may not be contested, and the Prize may not be either exchanged or replaced, except at Sponsor's sole and absolute discretion.

Winner Selection and Claiming a Prize

- 31. The winner will be selected at random using an online generator from all valid Entries received during the Promotion Period. The winner selection will take place on 3 August 2026.
- 32. The winner will be notified by Sponsor (or on behalf of Sponsor) by direct message on Instagram on the afternoon of 3 August 2026. The winner will be given details on how to claim the Prize.
- 33. If you are notified that you have won the Prize, you must respond as directed (including with any requested information, such as your full name, e-mail address, mailing address and/or other contact information) in such notification to claim the Prize within forty-eight (48) hours of Sponsor's first notification attempt.
- 34. If the winner cannot be contacted or does not respond or claim the Prize within forty-eight (48) hours of our first notification, we reserve the right to withdraw the Prize from the winner and offer the Prize to the next person selected at random from the remaining pool of eligible entries.
- 35. We do not accept any responsibility if you are not able to take up, receive, or use the Prize.
- 36. Each participant selected as a potential winner must comply with all terms and conditions set forth in these Terms, and winning is contingent upon fulfilling all such requirements.
- 37. Sponsor shall have no liability for any potential winner notification that is lost, intercepted, or not received by a potential winner for any reason. Sponsor is not responsible for and will not replace any lost or stolen Prize or any Prize that is undeliverable or does not reach the winner because of incorrect or changed contact information.

Data Protection and Publicity

38. Sponsor in its discretion may announce the potential winner on its website(s) and/or social media accounts, providing the name and Instagram Account name of the winner of the Promotion.
39. By submitting an Entry, participant grants Sponsor and its parents, affiliates, subsidiaries, and advertising and promotion agencies and all of their respective officers, directors, shareholders, partnership, members, principals, employees, agents, contractors, designees, and suppliers, an irrevocable, perpetual, non-exclusive worldwide license to publish, post, display, copy, distribute, transmit, edit, use alone, together or with other works, and otherwise exploit the Entry, participant's name, city and state/hometown address, voice, persona, likeness, image, prize information, any statements or quotes attributable to participant, biographical data and any other indicia of persona in any manner whatsoever throughout the world, and at any time or times, including in connection with the Promotion, in any and all forms of media, now known or hereafter discovered, including, but not limited to, on the Internet and within Sponsor's website and on Sponsor's social media pages, in perpetuity, without additional compensation, review or approval rights, notification or permission, except where prohibited by law. Participant further agrees to execute any specific consent needed or requested by Sponsor or its designees in furtherance of such use. Participant hereby releases all Released Parties (defined below) from any and all liability related thereto. PARTICIPANT FURTHER ACKNOWLEDGES THAT IF PARTICIPANT IS CHOSEN AS A WINNER, PARTICIPANT'S IDENTIFYING INFORMATION, INCLUDING BUT NOT LIMITED TO PARTICIPANT'S NAME, MAY BE DISCLOSED TO THIRD PARTIES INCLUDING, WITHOUT LIMITATION, BEING PLACED ON A WINNERS' LIST.
40. We will process your personal information for the purposes of administering the Promotion as set out in our Privacy Policy located at <https://ennismore.com/privacy-policy>.
41. We are required to either publish or make available information that indicates that a valid award took place. To comply with this obligation, we will send the surname and country of the Prize winner to anyone who emails hello@chetsrestaurant.com within twenty-eight (28) days after the close of the Promotion Period.
42. If the winner objects to any or all of their surname, county and winning Entry being published or made available, please email us at hello@chetsrestaurant.com . In such circumstances, we must still provide the information and winning Entry to the Advertising Standards Authority on request.

The Sponsor's Responsibilities

43. We reserve the right to cancel or amend all or any part of the Promotion and/or these Terms without notice due to events outside of our control to the extent permitted under law. We will notify you of any material changes to the Promotion as soon as possible by making a public post on Instagram or messaging you directly.
44. Our decision in respect of all matters to do with the Promotion will be final and no correspondence will be entered into.

45. Sponsor reserves the right to restrict or void online entries or participation from any IP address if any suspicious Entry and/or participation is detected. Sponsor reserves the right, in its sole discretion, to void Entries of any participants who Sponsor believes has attempted to tamper with or impair the administration, security, fairness or proper play of the Promotion. In the event there is an alleged or actual ambiguity, discrepancy or inconsistency between disclosures or other statements contained in any Promotion-related materials and/or these Terms (including any alleged discrepancy or inconsistency in these Terms), it will be resolved in Sponsor's sole discretion. Participants waive any right to claim ambiguity in the Promotion or these Terms. If Sponsor determines at any time in its sole discretion that a participant is disqualified, ineligible, or in violation of these Terms, or engaging in behaviour that Sponsor deems obnoxious, inappropriate, threatening, illegal or that is intended to annoy, abuse, threaten or harass any other person, Sponsor reserves the right in its sole discretion to select an alternate winner. CAUTION: ANY ATTEMPT TO DAMAGE ANY ONLINE SERVICE OR WEB SITE OR UNDERMINE THE LEGITIMATE OPERATIONS OF THE PROMOTION VIOLATES CRIMINAL AND CIVIL LAWS. IF SUCH AN ATTEMPT IS MADE, SPONSOR MAY SEEK DAMAGES TO THE FULLEST EXTENT PERMITTED BY LAW AND MAY DISQUALIFY ANY PARTICIPANT MAKING SUCH ATTEMPT.

Entrants' Responsibilities

46. By participating in the Promotion, you agree, to the maximum extent permitted by applicable laws, to release, waive, discharge, indemnify, defend and hold harmless us (*i.e.*, Sponsor), and each of our parents, affiliates, subsidiaries and advertising and promotion agencies and all of their respective officers, directors, shareholders, partnership, members, principals, employees, attorneys, agents, contractors, and suppliers (collectively, the **"Released Parties"**) from any and all liability whatsoever for any injuries, losses or damages of any kind arising from participation in or in connection with the Promotion, including without limitation, awarding, acceptance, receipt, possession, use and/or misuse of the Prize (by you or your travel companion/guest) including, without limitation, personal injury, death and property damage, and claims based on publicity rights, copyright, trademark, defamation or invasion of privacy. The above limitation of liability shall not apply to liability arising from fraud (including fraudulent misrepresentation), death or personal injury caused as a result of our gross negligence.

47. By entering a Promotion, you represent and warrant as follows: [a] the Entry is your own for you to win a Prize, and you are eligible to win a Prize; [b] the Entry does not contain any false information and you have not otherwise submitted any false or deceptive information in your participation in the Promotion; and [c] you did not violate these Terms. Sponsor reserves the right to disqualify (and refuse to accept or remove) any participant that Sponsor, in its sole discretion, deems to violate these Terms. To the fullest extent permitted under law, Released Parties are not responsible for and shall not be liable for: [a] electronic, hardware or software program, network, Internet or computer malfunctions, failures, or difficulties of any kind, including without limitation, server malfunction or by any human error which may occur in the processing of entries; [b] failed, incomplete, garbled or delayed computer transmissions; [c] late, lost, inaccurate, delayed, stolen,

garbled, misdirected, illegible, or incomplete entries or for other errors or difficulties of any kind whether human, mechanical, electronic, computer, network, typographical, printing or otherwise relating to or in connection with the Promotion, including, without limitation, errors or difficulties which may occur in connection with the administration of the Promotion, the processing of entries, the announcement of the potential Prize winner; [d] any condition caused by events that may cause the Promotion to be disrupted or corrupted; [e] any incorrect or inaccurate information, whether caused by you or any other individuals, tampering, hacking, or by any equipment or programming associated with or utilized in the Promotion; or [f] injury or damage to any person or their property related to or resulting from participating in the Promotion or otherwise receiving or using the Prize. Persons who tamper with or abuse any aspect of the Promotion, who act in an unsportsmanlike or disruptive manner, or who are otherwise in violation of these Terms, as solely determined by Sponsor, will be disqualified and all associated entries will be void. Sponsor reserves the right, to the extent permissible under law, in its sole discretion, to cancel, terminate, modify or suspend the Promotion or any portion thereof should viruses, bugs or other causes corrupt the administration, security or proper play of the Promotion, and limit entries to those submitted prior to the action taken, or to proceed in such a manner as may be deemed fair and equitable by Sponsor in its sole discretion and, if terminated, to award the Prize from all non-suspect, eligible entries received prior to such action or as otherwise deemed fair and appropriate by Sponsor.

General Terms

48. These Terms cannot be modified or amended in any way except in a written document issued in accordance with law by a duly authorized representative of Sponsor. The invalidity or unenforceability of any provision of these Terms shall not affect the validity or enforceability of any other provision. If any provision is determined to be invalid or otherwise unenforceable or illegal, these Terms shall otherwise remain in effect and shall be construed in accordance with their terms as if the invalid or illegal provision were not contained herein. Sponsor's failure to enforce any term of these Terms shall not constitute a waiver of that provision.

Liability and Governing Law

49. Except where prohibited, participant agrees that (to the fullest extent permitted under law): (1) any and all claims, judgments and awards shall be limited to actual out-of-pocket costs incurred in entering the Promotion, and in no event will a participant be entitled to obtain attorneys' fees or other legal costs; (2) participant's remedies are limited to a claim for money damages (if any) and participant irrevocably waives any right to seek injunctive or equitable relief; and (3) under no circumstances will participant be permitted to obtain awards for, and participant hereby waives all rights to claim, indirect, special, punitive, incidental and consequential damages and any other damages, except as expressly provided above, and any and all rights to have damages multiplied or otherwise increased.

50. Without limiting any other provision in these Terms, Released Parties are not responsible or liable to any participant, potential winner, or winner or any person claiming through such participant, potential winner, or winner for failure to supply the Prize or any part thereof in the event that any of the Promotion activities or the Released Parties' operations or activities are affected, as determined by the Sponsor in its sole discretion, including, without limitation, by reason of any acts of God, any action, regulation, equipment failure, threatened terrorist acts, terrorist acts, air raid, blackout, act of public enemy, earthquake, war, fire, flood, pandemic, epidemic, Covid-19, virus, explosion, unusually severe weather, hurricane, embargo, labour dispute or strike labour or material shortage, transportation interruption of any kind, civil disturbance, insurrection, riot, or any law, rule, regulation, order or other action adopted or taken by any governmental, federal, state or local government authority, or any other cause, whether or not specifically mentioned above.
51. Insofar as is permitted by law, Sponsor, its agents, or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury, or death occurring as a result of taking up a Prize except where it is caused by the negligence of Sponsor its agents or distributors or that of their employees. Your statutory rights are not affected.
52. The Promotion and these Terms, and all matters arising out of or relating to the Promotion, are governed by, and construed in accordance with, the laws of England and subject to the exclusive jurisdiction of the courts of England.